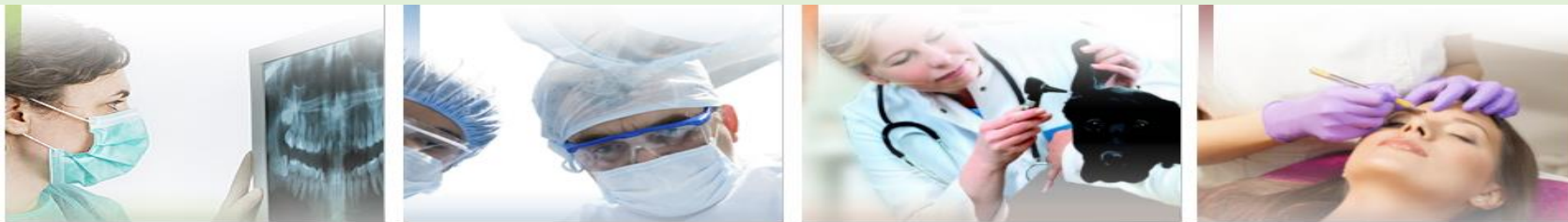




# EZ9Plus & EZ11Plus User Self Help: “Door will not open”



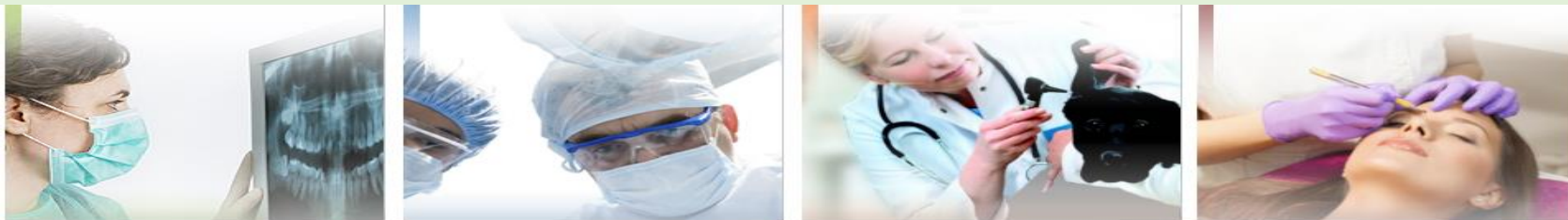


## Problem:

The power is turned off.  
*(When the power is off  
the door will lock)*

## What to do:

Turn power on





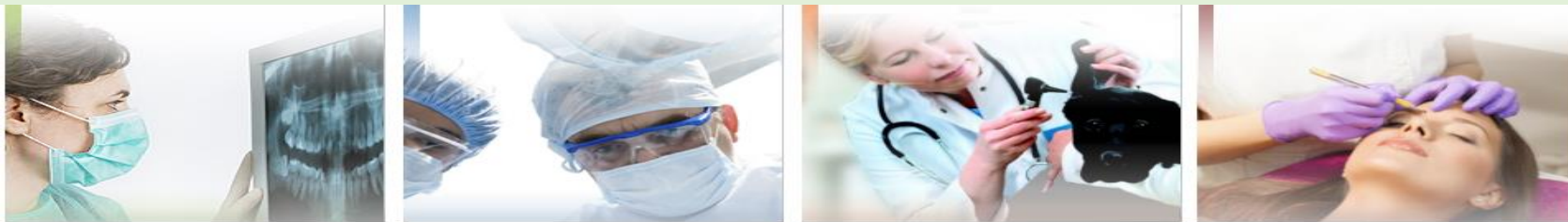
## Problem:

Sleep mode is active and the screen saver is displayed  
*(In the sleep mode the door will be locked)*




## What to do:

Awaken the unit from the sleep mode by pressing the START/STOP key.





## Problem:

There is water in the chamber and the water in the chamber icon  is displayed



## What to do:

Start a new cycle. At the end of the new cycle water will be returned to the reservoir

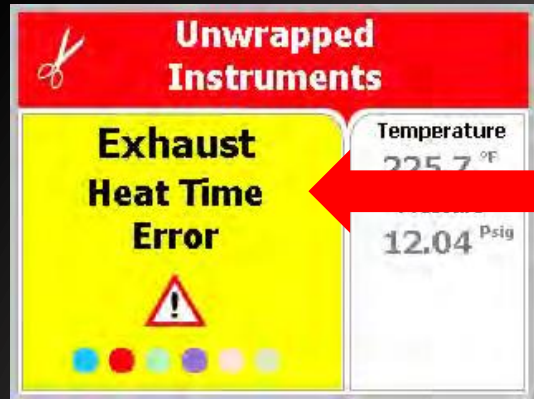
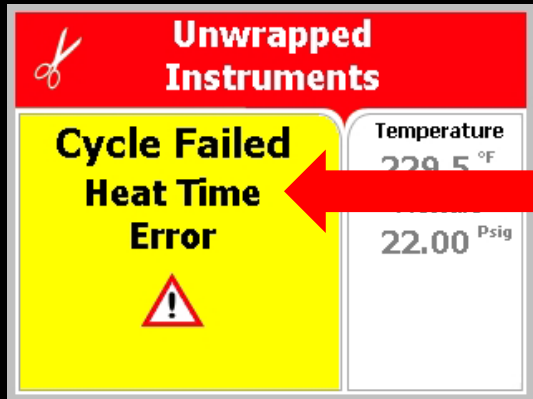


**Problem:**  
The machine has not returned to normal pressure

Wrapped Instruments, Pouches	
Ster. Temp.	270.0 °F
Ster. Time	4.0 min
Dry Time	30 min
<b>System Ready</b>	
Temperature	109.6 °F
Pressure	00.09 inHg

**What to do:**  
Wait for the machine to return to normal pressure.





**Problem:**  
An error message is displayed



**What to do:**  
Press the START/STOP key to clear the error message and unlock the door

If the problem persists call your dealer or Tuttnauer USA for service.

